



THE WORLD GAMES 2025 CHENGDU

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THE
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GAMES



TWG
2025
CHENGDU

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Message from IWGA President



Dear Friends of The World Games,

As we prepare to welcome the world to Chengdu, China, from 7–17 August 2025, it is with great pride and anticipation that I present to you Bulletin #4 – the final issue in our series of updates ahead of The World Games 2025.

This Bulletin brings together all the essential information and final preparations that will help ensure a smooth, secure, and unforgettable experience for all participants and stakeholders.

Over the past months, we have witnessed outstanding collaboration between our team at the IWGA, our International Member Federations, and the Chengdu Local Organising Committee. The level of professionalism and dedication shown by all involved has been exemplary. Thanks to this collective effort, we are confident that Chengdu will deliver an edition of The World Games that sets new standards in organisation, innovation, and athlete experience.

This final Bulletin includes critical details across Games services, competition logistics, venue updates, athlete support, and cultural programmes that celebrate the vibrant spirit of Chengdu. It also contains key information about visas and travel to help our stakeholders plan their trip as effectively as possible.

To our athletes and IFs – the heart of The World Games – as you make your final preparations, I wish you the very best of luck. I hope that your performances in Chengdu will remain among your proudest achievements.

On behalf of the IWGA, I extend our sincere gratitude to the Chengdu 2025 Organising Committee for their ongoing commitment and tireless work in bringing this extraordinary event to life. Their efforts will undoubtedly provide an incredible stage for our sports and disciplines to shine.

We look forward to seeing you all in Chengdu!

Yours in sport,
José Perurena
IWGA President



Progress Report on Preparations for TWG 2025 Chengdu



On 7 August 2025, the 12th edition of The World Games will open in Chengdu. Since Chengdu won the bid, the Executive Committee of TWG 2025 Chengdu (Chengdu ExCo) has been working closely with the International World Games Association (IWGA), International Sports Federations (IFs), and other relevant stakeholders to prepare for TWG 2025 Chengdu. We have made all-out efforts to deliver a “simple, safe and splendid” event with a “green, inclusive, open and clean” approach.

We have advanced the sport organisation in an orderly manner. TWG 2025 Chengdu will feature 34 sports, 60 disciplines, and 256 events held in 27 competition venues—12 indoor ones and 15 outdoor ones—all of which have undergone functional upgrades. The renovation, acceptance and delivery of the venues will be completed in July. We have finalised and published the Competition Schedule and the Daily Competition Schedule, and completed the procurement of sports equipment, with installation and testing to be concluded prior to the Opening Ceremony of TWG 2025 Chengdu. VOC Operations Teams have been established, with all key personnel, including IF Competition Managers, NF Technical Delegates, Competition Senior Staff, and Competition Assistants, being in place. Training has been conducted for staff and volunteers. Chengdu ExCo, IWGA, and International Testing Agency (ITA) have signed the *ITA Service Agreement*, with doping control stations to be set up at competition venues and TWG Village. The World Games Series 2025, which was successfully held in Chengdu from 28 to 30 March 2025, tested venue facilities, competition operations, broadcast production, and results systems.

We have taken effective measures to provide convenient and thoughtful services for participants. For example, in an effort to reduce athletes’ travel time, we have separated TWG Village into Zone A and Zone B, each with driving time to any given competition venue not more than 60 minutes. Official hotels for different participant groups have been designated. Tianfu International Airport has been announced as the Official Port of Entry, and Tianfu International Airport, Shuangliu International Airport and Chengdudong Railway Station as the Official Points of Arrival and Departure. Entry and visa policies, along with the Customs Clearance Notice, have been released, and an athlete-centred approach has been adopted when we are drafting the Games-related services policies, such as protocol, arrival and departure,

transportation, accommodation, catering, and medical services. In an effort to provide adequate voluntary services to the participants and visitors, nearly 10,000 volunteers have been recruited, with over 500 service stations to be set up across the city. Security screening channels will be set up at competition venues, TWG Village, Main Media Centre, and official hotels, complemented by on-site security personnel to ensure smooth operations of TWG 2025 Chengdu.

We have carefully prepared plans for cultural exchange activities. Elaborate preparations are well underway for key activities, including the Opening and Closing Ceremonies, Torch Relay, Athletes' Night, and TWG 2025 Chengdu Cultural Arts Exhibition. TWG 2025 Chengdu logo, slogan, mascots, and torch design have been unveiled to the public, while celebrations were held to mark the milestone events, such as the one-year and 100-day countdown to the Opening Ceremony of TWG 2025 Chengdu, so as to enhance TWG 2025 Chengdu's influence to a higher level. We have mapped out 7 cultural tourism routes, featuring 17 iconic destinations such as Chengdu Research Base of Giant Panda Breeding, Mount Qingcheng, Wuhou Shrine, Jinli Street, and Kuanzhai Alley, thus allowing participants to interact closely with Chengdu's heritage, landscapes and culinary delights. Community engagement initiatives, including friendly matches and sport experience activities, continue across neighbourhoods, schools and commercial districts, boosting public awareness of TWG 2025 Chengdu. The cityscape has been transformed with TWG-themed installations and decorations along major thoroughfares and around competition venues, revving up for TWG 2025 Chengdu.



Games-related Services



3.1 Information Regarding Registration and Accreditation

3.1.1 Accreditation Centres and Operation Time

Accreditation Centre	Operation Time	Address	Target Group
Main Accreditation Centre	08:00-21:30	1-304, Western Financial Innovation Centre, Chengdu Eastern New Area	LOC Participants and IWGA Service Providers
TWG Village Accreditation Centre (A)	24 h	TWG Village Zone A (Tianfu International Hotel Complex)	IF Commitment (Athletes and Technical Officials), IF Extra Team Officials, NOC/NSO Sport Officials, FICS
TWG Village Accreditation Centre (B)	24 h	TWG Village Zone B (Holiday Inn Chengdu Century City)	IF Commitment (Athletes and Technical Officials), IF Extra Team Officials, NOC/NSO Sport Officials, IF Family, NOC/NSO Family
Headquarters Hotel Accreditation Centre	08:00-21:30	InterContinental Century City Chengdu	IWGA Family, IWGA Guests
Media Accreditation Centre	08:00-21:30	1F, Grand Mercure Chengdu East (Recommended Media Hotel)	Host Broadcaster, Rights Holder, Overseas and Domestic Media

The accreditation centre is the place for providing solutions for accreditation-related issues. Each accreditation centre has its target group of participants.

3.2 ID Card Distribution and Fee Collection Procedures

In order to receive their Accreditation Cards (ID Cards), all participants must present their passport or identity document with which they have registered in the EMS and have read and approved electronically the Consent Form(s) and the privacy

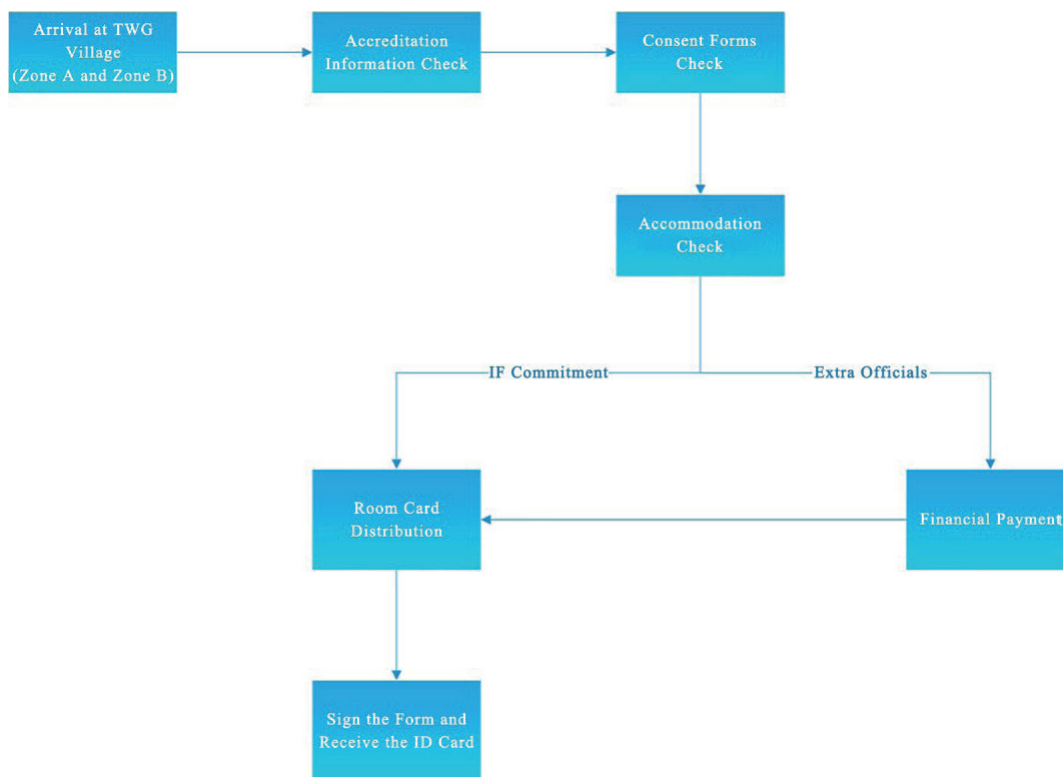
policies of TWG 2025 Chengdu. If participants fail to do so before their arrival in Chengdu within the deadline, they will have to do it on site at the accreditation centre.

As indicated in the General Consent Form, each participant must have a valid health and repatriation insurance for the duration of TWG 2025 Chengdu, which covers the full extent of the consequences of accidents and reimbursement for the costs of treatment and rehabilitation following the accident that may occur during their stay in Chengdu. In case the participant is not insured for the above risks, he/she must request to subscribe to the insurance offered by Chengdu ExCo and to pay the related costs on site at the Participant Services Centre.

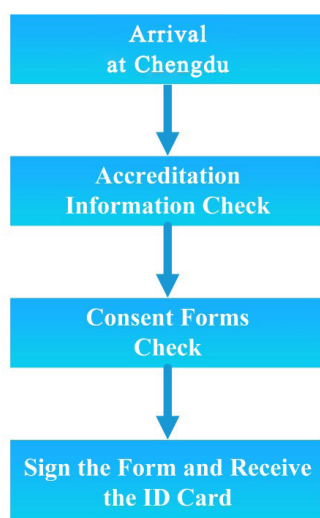
Participants who have to pay one of the accreditation packages (see Section 3.3. below) must have paid the amount in advance or pay it on site at the accreditation centre before they can receive their ID Cards.

3.2.1 ID Card Distribution Process

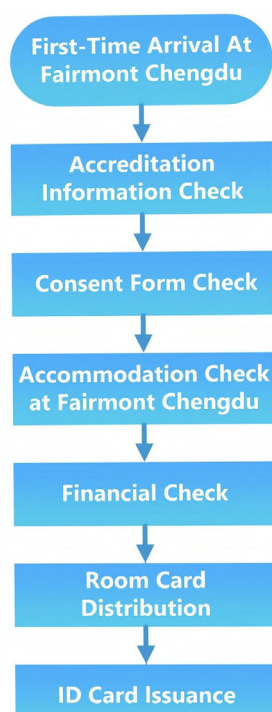
IF Commitment participants (athletes and technical officials), IF extra team officials, NOC/NSO sports officials, and accredited FICS personnel, will receive their ID Cards at the Accreditation Centres in TWG Village Zone A and Zone B after completing the required procedures.



Accredited media will receive their ID Cards at the Media Accreditation Centre (MMC) or Grand Mercure Chengdu East (Recommended Media Hotel); IWGA Family and IWGA Guests will receive their ID Cards at the HQ Hotel. These participants will receive the ID Cards after their identities have been verified with a valid identity document (passport or identity document with which they have registered in the EMS) and after they complete the required procedures as follows:



IF Family and NOC/NSO Family will receive their ID Cards at Fairmont Chengdu after they complete the required procedures as follows:



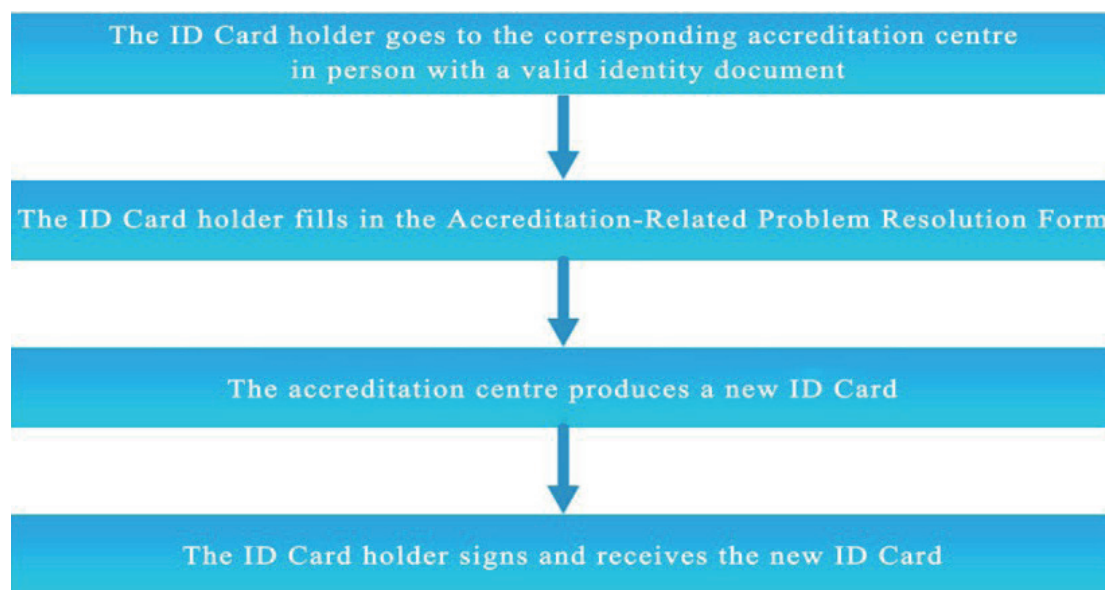
3.2.2 Procedure for Amending Accredited Information

If any accreditation information needs to be changed, the cardholder needs to bring his/her valid identity document (passport or identity document with which the cardholder has registered in the EMS) to the corresponding accreditation centre for on-site processing.

If there is a need to amend critical personal information (surname, given name, gender, date of birth, country or region, type and number of the identity document, employer/media organisation), the concerned cardholder will be subject to a second-round background check. This process can take up to 36 hours.

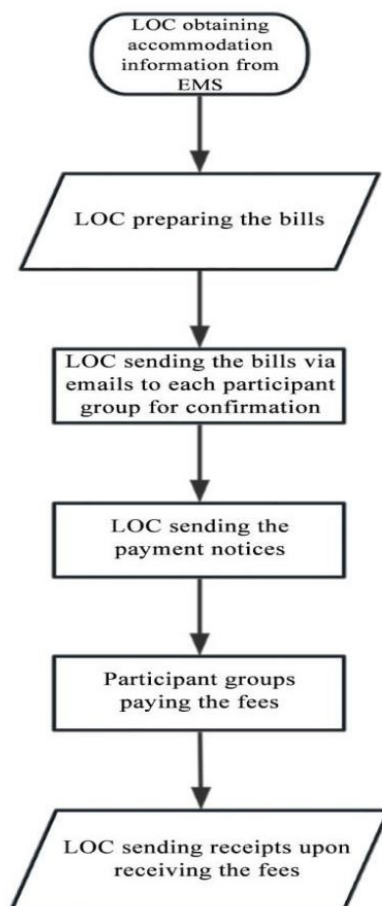
3.2.3 Procedures for Lost, Stolen, or Damaged ID Cards

When the ID Card is lost, stolen or damaged, the cardholder should go to the corresponding accreditation centre in person with a valid identity document (passport or identity document with which the cardholder has registered in the EMS) and follow the procedures as follows:



Please be aware that on-site production of a new ID Card might take up to 20 minutes, provided that there is no need to wait in queue. There will be no additional charge for re-producing the ID Card in case of force majeure events.

3.2.4 Pre-Games Fee Collection (24 June — 24 July 2025)



3.2.5 Games-time Fee Collection (3—18 August 2025)

Please be aware that payment upon arrival is only permitted in special circumstances.

3.2.5.1 On-site collection at TWG Village

Upon their arrival at the accreditation centre at TWG Village, overseas participant groups need to bring the Payment Notice to the Finance Desk, verify the payment information and deal with the payment procedure. When their payment is made, staff members at the Finance Desk will acknowledge the receipt of the payment in the Payment Notice, and the concerned individuals can then claim their ID Cards.

3.2.5.2 Collection outside TWG Village

IF extra team officials, NOC/NSO sport officials, IF Guest, and NOC/NSO Guest, who are accommodated in hotels other than TWG Village, are required to verify their payment information when dealing with the check-in formality; when

there is no prior payment is involved, the concerned individuals need to make the payment in full in accordance with the rate standards released by the hotels.

3.2.5.3 Early Arrival, Late Departure and Accommodation Upgrade

IF Commitment participants (athletes and team officials) arrive early or depart late on days that are not mentioned in the competition schedule of their chosen sport/discipline within IGMS, or those who intend to upgrade their accommodation into a single room, can submit their applications to the Accommodation Desk in TWG Village and pay fees in accordance with the pre-determined fee standards, provided that there are still room vacancies within TWG Village and the operation of TWG Accreditation Centre remains unaffected. They need to fill in the *Application Form for Accommodation in TWG 2025 Chengdu* and have the submitted information verified by the Accommodation Desk; while the Finance Desk will collect the exact amount of fees as stipulated in the Form.

3.2.6 Refund

In principle TWG Village will reject requests for refund related to accommodation cancellation so as to maximise the use of available housing resources. For such a request involving rescheduling of competition schedules, a concerned participant needs to file a refund application to the Accommodation Desk; the Accommodation Desk shall issue an *Accommodation Confirmation Receipt* and then instruct the applicant to deal with the refund process at the Finance Desk. For similar refund requests by participant groups who reside in the official hotels outside TWG Village, the concerned individuals need to observe relevant rules and regulations of the hotels; however, the transportation fee is non-refundable.

3.3 Accreditation Packages against Fee Update

IF extra team officials, NOC/NSO Sport Officials, Display Programme participants, IF Guest, and NOC/NSO Guest, who are accommodated in TWG Village and official hotels, must pay accommodation and service fees based on provisions applying to their respective categories. These participant groups will receive their ID Cards only after their registration information is verified and all payments are made in full amount.

Option 1 - IF Extra Team Officials and NOC/NSO Sport Officials

Single or double occupancy in TWG Village (Zone A or B) with three meals per day; access to competition zones, opening/closing ceremonies (dedicated seating); venue transportation and arrival and departure transportation services.

Double room: CNY 726/person/night

Single room: CNY 1,000/person/night

Option 2 - IF Guests and NOC/NSO Guests

Single room at Fairmont Chengdu (breakfast included); access to competition zones, venue transportation, and arrival and departure transportation services, depending on the categories.

CNY 1,335/person/night

Option 3 - IF Guests and NOC/NSO Guests

Double room at Fairmont Chengdu (breakfast included); access to competition zones, venue transportation, and arrival and departure transportation services depending on the categories.

CNY 1,470/two persons/night

Option 4 - IF Guests and NOC/NSO Guests, and Chengdu-based Display Programme Participants Hired by IFs

Access to competition zones, venue transportation, and arrival and departure transportation services depending on the categories (no accommodation or meals included)

CNY 135/person/day

Option 5 - Display Programme Participants

Single or double occupancy in TWG Village (Zone A) with three meals per day; access to competition zones, venue transportation, and arrival and departure transportation services.

Double room: CNY 726/person/night

Single room: CNY 1,000/person/night

3.3.1 Payment Methods

3.3.1.1 Cross-Border CNY Payment (Preferred)

Beneficiary account number: 4402298009100724344

Beneficiary account name: Executive Committee of TWG 2025 Chengdu

Address of beneficiary: No. 966, Tianfu Avenue North Section, Hi-tech Zone, Chengdu

Bank name: Industrial and Commercial Bank of China, Ltd., Chengdu Branch Dongda Subbranch

Bank address: No.57, South Section1, Yihuan Road, Chengdu, China

SWIFT CODE: ICBKCNBJSCN

CNAPS: 102651029807

Deadline: 24 July 2025.

3.3.1.2 POS Terminal Payment

Overseas participant groups unable to use cross-border CNY payments may pay via POS terminals at TWG Village Accreditation Centres. Bank cards supported include UnionPay, Visa, MasterCard, American Express, Diners Club, and JCB. Mobile payments (Apple Pay, Samsung Pay, Huawei Pay, and Alipay) are also supported.

3.3.1.3 Cash Payment

During TWG 2025 Chengdu, currency exchange vehicles will be available in TWG Village Zone A and Zone B to facilitate currency exchanges between CNY and 11 foreign currencies, including Australian Dollar (AUD), Canadian Dollar (CAD), Swiss Franc (CHF), Euro (EUR), British Pound (GBP), Japanese Yen (JPY), South Korean Won (KRW), New Zealand Dollar (NZD), Singapore Dollar (SGD), Thai Baht (THB), and US Dollar (USD). Cash withdrawal is also supported. Please note that all payments must be made in CNY.

3.3.2 Fee Collection Locations

Finance Desks will be set up at TWG Village Zone A and Zone B, as well as official hotels.

3.4 Visa Information

3.4.1 Invitation Letter for Visa Application

Participants requiring a Chinese visa must select “Yes” in the “Need a visa?” section during EMS registration. For applicants whose registration information is under review, an invitation letter will be automatically generated from the EMS and sent by email to the participants once their registration information is approved by Chengdu ExCo.

For details, please refer to Page 13-14 of the Bulletin #3 at
<https://www.theworldgames.org/files/wg2025/TWG%202025%20-%20Bulletin%20%233.pdf?1749030215>

3.4.2 Invitation Letter

The invitation letter can be downloaded from EMS where participants are asked to complete their travel information and confirm the consent form(s). After review and approval by Chengdu ExCo, an email will be automatically sent to each participant, advising him/her to log in to the platform to download the letter.

Tip: Please print the invitation letter and present it at entry for customs support.

3.5 Principles of Arrival & Departure and Customs Clearance

3.5.1 Official Arrival and Departure Services Period

3–18 August 2025

3.5.2 Official Port of Entry

Chengdu Tianfu International Airport

3.5.3 Official Points of Arrival and Departure

Chengdu Tianfu International Airport (for international and domestic arrival and departure)

Chengdu Shuangliu International Airport (for domestic arrival and departure)

Chengdudong Railway Station (for domestic arrival and departure)

3.5.4 Target Groups

Accredited participants travelling to and from the Official Points of Arrival and Departure. Airport Transfers (arrival/departure) will be arranged according to the information submitted by the participants in the Travel Section of the EMS or via the EMS platform.

3.5.5 Details

Chengdu ExCo will provide 24-hour arrival and departure services for accredited participants at the Official Points of Arrival and Departure, namely Chengdu Tianfu International Airport, Chengdu Shuangliu International Airport, and Chengdudong Railway Station. Service desks and dedicated drop-off/pick-up points will be established at these points.

For accredited participants entering China via international flights at Tianfu International Airport, dedicated or priority customs, immigration and security channels/desks will be set up at the airport to facilitate their arrival. For accredited participants exiting China via international flights at Tianfu International Airport, dedicated check-in counters, as well as dedicated or priority customs, immigration, and security channels/desks will be provided at the airport to facilitate their departure.

For accredited participants arriving at/departing from Chengdu at Tianfu and Shuangliu International Airports, priority check-in counters and security channels will be provided at the airports to facilitate their arrival and departure.

For accredited participants arriving at/departing from Chengdu at Chengdudong Railway Station, signage/ dedicated arrival and departure staff are deployed to guide them to dedicated drop-off/pick-up areas.

3.5.6 Customs Clearance Services and Tips

Chengdu ExCo will offer streamlined customs clearance services for Games-related supplies and equipment, including a customs clearance service team, recommended professional customs clearance service providers, and tariff guarantee services for temporary imports. For the declaration of Games-related supplies and equipment and contact information, please refer to *The World Games 2025 Chengdu Customs Clearance Service Guide*, which can be accessed at:

<https://www.theworldgames2025.com/activity/fisu?lang=zh&cid=delegation>.

For media carrying the reporting and photographic equipment as carry-on

luggage when entering China, ATA Carnet is recommended for the customs clearance. More specific procedures, please refer to *The World Games 2025 Chengdu Customs Clearance Service Guide*, which can be accessed at:

<https://www.theworldgames2025.com/activity/fisu?lang=zh&cid=delegation>.

3.5.7 Submission of Arrival and Departure Information

All accredited participants will be notified on the EMS to complete the arrival and departure information before 15 July in the “Travel and Consent Forms” module.

3.6 Transportation Services

3.6.1 Arrival and Departure Transportation Services

For Arrival and Departure, 24-hour shuttle services will be provided between the Official Points of Arrival and Departure (Tianfu International Airport, Shuangliu International Airport, and Chengdudong Railway Station) and the official accommodation sites according to the submitted AND information by the participant groups.

For participant groups residing in Luxury Blue Horizon Hotel, transport on request from transport pool will be provided to transfer them to TWG Village Zone B, from where they will be transported to the official hotels with the electric shuttle vehicles.

3.6.1.1 Tianfu International Airport - TWG Village Zone A

05:00 – 24:00, with a frequency of every 20 minutes;

00:00 – 05:00, with a frequency of every 40 minutes.

3.6.1.2 Tianfu International Airport - TWG Village Zone B

05:00–24:00, with a frequency of every 40 minutes;

00:00–05:00, with a frequency of every 60 minutes.

3.6.1.3 Shuangliu International Airport - TWG Village Zone A

05:00–24:00, with a frequency of every 40 minutes;

00:00–05:00, with a frequency of every 60 minutes.

3.6.1.4 Shuangliu International Airport - TWG Village Zone B

05:00–24:00, with a frequency of every 40 minutes;

00:00–05:00, with a frequency of every 60 minutes.

3.6.1.5 Chengdudong Railway Station - TWG Village Zone A

06:00–24:00, with a frequency of every 60 minutes;

00:00–06:00, on an on-demand basis.

3.6.1.6 Chengdudong Railway Station - TWG Village Zone B

06:00–24:00, with a frequency of every 60 minutes;

00:00–06:00, on an on-demand basis.

For IWGA Family and Guests residing in HQ Hotel and NOC-NSO Family residing in Fairmont Chengdu, IWGA will provide their information in collaboration with relevant stakeholders, and 24-hour on-demand transport services will be provided accordingly.

3.6.2 Games-time Transport Services

During TWG 2025 Chengdu, dedicated cars with drivers or transport on request from transport pool will be provided for IWGA Family and Guests; working vehicles with drivers will be provided for Anti-Doping staff. In principle, services are available between 07:00 and 23:00 on a daily basis. In practice, flexible arrangements can be made on request.

For other participants, in light of the competition schedule and accommodation arrangements, shuttle bus stations for TA and TO services will be set up at TWG Village Zone A and Zone B respectively, to provide scheduled shuttles operating between TWG Village Zone A and competition venues in Tianfu New Area, Longyuanyi (excluding Qinglong Lake Park), Eastern New Area, and Jianyang Venue Clusters, and between TWG Village Zone B and competition venues in Hi-tech Zone, Wuhou, Jinniu, Xindu, and Longquanyi (Qinglong Lake Park only) Venue Clusters. For other participants residing in official hotels, the shuttle bus pick-up point is located in TWG Village Zone B.

3.6.2.1 TA – Athletes transport system (shuttle bus services)

Training: Regular shuttle buses will be provided according to the training schedule. The bus arrives at the venue 30 minutes before the training and departs within 30 minutes after the training.

Competition: The shuttle schedule will be developed based on the daily competition schedule. The first bus arrives at the venue 2 hours before the start of the first competition on that day; the last bus departs 2 hours after the end of all competitions on that day. Back-up vehicles will be provided for those who miss the bus due to doping control test, media interviews and other unforeseen circumstances.

3.6.2.2 TO – Technical Official Transport

Meeting: The shuttle bus schedule will be developed based on the time and

location of the technical meetings.

Competitions: The shuttle schedule will be developed based on the competition schedule. The first bus arrives at the venue 1.5 to 2 hours before start of the first competition on that day; the last bus departs 2 hours after the end of all competitions on that day.

3.6.2.3 Other shuttle services

3.6.2.3.1 TWG Village Zone A – Zone B: Shuttle service operates daily from 06:00 to 22:00, with a frequency of every 30 minutes during peak hours and every 60 minutes during off-peak hours. The buses will run at the same time in both directions.

3.6.2.3.2 Official Hotels – TWG Village Zone B: Shuttle service operates from 06:00 to 22:00, departing every 10 minutes.

3.6.2.3.3 TWG Village Zone A – Tianfu International Airport North Station: Shuttle service operates daily from 07:00 to 23:00, with a frequency of every 20 minutes.

The bus schedule will be developed to meet the actual needs, and the service time can be adjusted according to the exact training and competition schedules and other specific requirements.

3.6.3 Opening and Closing Ceremonies Transportation Services

Dedicated transportation plans will be developed according to the venue entry and exit schedules decided by the Opening/Closing Ceremony Operations Centre. With these plans, participant groups will be organised to take dedicated vehicles to travel to and from the Opening/Closing Ceremony Venue.

3.6.4 Official Event Transportation Services

Daily shuttle schedules will be developed according to the schedules of official events such as TWG Plaza activities, Athletes' Night, and cultural experience activities, and coaches will be used.

3.6.5 Priority Lanes

3.6.5.1 Existing bus-exclusive lanes on six roads—Hongxing Road, 1st Ring Road, Jiefang Road, Beixing Avenue, Weilai Avenue, and Beiyi Line—will be designated as TWG 2025 Chengdu dedicated lanes.

3.6.5.2 Certain sections of Gongyuan Street and Wudu Avenue will also be designated as TWG 2025 Chengdu dedicated lanes.

3.6.6 Car/Minibus Rental Procedures

3.6.6.1 Introduction to the Vehicle Rental Service Provider

Chengdu Rongcheng Car Rental Co., Ltd. is a subsidiary of Chengdu Public Transport Group Co., Ltd, specialising in vehicle rental services and traditional taxi operations. The company can provide user-paid vehicle rental services to meet the personalised transportation needs of participants during TWG 2025 Chengdu.

3.6.6.2 Vehicle Types and Rates

3.6.6.2.1 5-seater Hongqi car

Base rate: CNY 600 (including driver service, 8h service period, and 100km of travel)

Overtime charges: No additional charges if the overtime hour is less than 30 minutes; an hourly rate of CNY 50 will apply if the overtime hour is beyond 30 minutes.

Excess mileage charges: If the distance is beyond 100km, CNY 2/km will be charged.



3.6.6.2.2 7-seater MPV

Base rate: CNY 900 (including driver service, 8h service period, and 100km of travel)

Overtime charges: No additional charges if the overtime hour is less than 30 minutes; an hourly rate of CNY 50 will apply if the overtime hour is beyond 30 minutes.

Excess mileage charges: If the distance is beyond 100km, CNY 2/km will be charged.



3.6.6.2.3 17-23 seater Coaster Bus

Base rate: Base rate: CNY 1,200 (including driver service, 8h service period, and 100km of travel)

Overtime charges: No additional charges if the overtime hour is less than 30 minutes; an hourly rate of CNY 50 will apply if the overtime hour is beyond 30 minutes.

Excess mileage charges: If the distance is beyond 100km, CNY 5/km will be charged.



3.6.6.3 Parking Fees and Road Tolls

Parking fees and road tolls incurred by the rented vehicles will be charged separately.

3.6.6.4 How to Rent a Vehicle and Pay for the Rental

3.6.6.4.1 How to rent a vehicle

Participants who need to rent a vehicle can contact the following persons via phone or WeChat:

Contact Email: 18980625003@163.com

Mr Jiang: 0086-18108190810 (shared with the WeChat account)

Mr Liu: 0086-13350696670 (shared with the WeChat account)

0086-18030805282

3.6.6.4.2 How to pay the rental

The rental can be paid in cash in CNY or by scanning the following QR code with WeChat or Alipay.



3.6.7 Free Public Transport

During TWG 2025 Chengdu, free public transport services will be provided for all accredited participants.

3.7 Accommodation

3.7.1 IF Participants

3.7.1.1 Early Arrival/Late Departure: IF Commitment participants and extra team officials who arrive early or depart late—on days that are not mentioned in the competition schedule for their chosen disciplines as displayed in the IGMS—may request to be accommodated in TWG Village during its operational period upon payment according to TWG 2025 Chengdu-Accreditation Packages against Fee. If TWG Village is closed or fully occupied, a recommended list of self-paid hotels will be provided.

3.7.1.2 Room Upgrades: Team officials or technical officials within the IF Commitment may apply to upgrade to single rooms (subject to availability) for an additional fee of CNY 274 per person per night. Athletes are generally not eligible for self-paid upgrades.

3.7.2 NOC/NSO Sport Officials

3.7.2.1 NOC/NSO sport officials will be accommodated in TWG Village Zone A;

however, if all athletes from these NOCs/NSOs reside in Zone B, these officials can apply for accommodation in Zone B.

3.7.2.2 NOC/NSO sport officials will be allocated to single or double rooms based on remaining availability at TWG Village. If both Zone A and B have been fully occupied, they will be accommodated in other hotels provided by Chengdu ExCo.

3.7.3 Display Programme Participants

They will be assigned to reside in remaining single or double rooms at TWG Village Zone A. If Zone A has been fully occupied, they will be accommodated in other hotels provided by Chengdu ExCo.

3.7.4 Official Hotels

IWGA Family and Guests will be accommodated at InterContinental Century City Chengdu (Headquarters Hotel).

Accredited media will be accommodated at Grand Mercure Chengdu East and Tianfu International Hotel Complex (Rongxiu Courtyard and Rongya Courtyard).

TWG Village Zone B overflow IF extra team officials will be accommodated at Chengdu Luxury Blue Horizon Hotel.

IF Guests and NOC/NSO Guests will be accommodated at Fairmont Chengdu.

Sponsors will be accommodated at the InterContinental Chengdu Global Centre.

As for hotels for overseas important guests, diplomatic envoys to China and anti-doping staff, details will be immediately informed to the IWGA when available.

3.8 Insurance

3.8.1 Basic Policies

According to the *IWGA Rules of The World Games*, all IFs must ensure that their participants are adequately insured with personal health insurance and repatriation insurance. The coverage must include their travel to and from the host country, as well as their stay in Chengdu.

For minimum insurance coverage requirements, refer to the Bulletin #3 at:

<https://www.theworldgames.org/files/wg2025/TWG%202025%20-%20Bulletin%20%233.pdf?1749030215>

Chengdu ExCo provides public liability insurance to cover any legal liability for economic compensation arising from personal injury or property damage caused by accidents at venues or facilities associated with TWG 2025 Chengdu. Additional insured parties are IWGA executive committee members, employees, service partners' staff, affiliates, agents, and other representatives (including, but not limited to, experts appointed by the IWGA).

3.8.2 Policies Regarding Medical Evacuation and Repatriation

Medical evacuation and repatriation services for TWG 2025 Chengdu include, but are not limited to, all IWGA participants, including all delegations, who suffer from accidental injury or illness during TWG 2025 Chengdu. If the rescue agency commissioned by Chengdu ExCo's insurer determines from a medical perspective that medical evacuation is necessary, then the insured person will be transported to a local or nearby hospital that meets the treatment conditions. If the rescue agency determines from a medical perspective that repatriation is necessary, the insured person will be repatriated to the place of residence stated on their valid legal documents. Rescue agency shall have the right to decide on the means and destination of medical evacuation and repatriation based on the concerned individual's physical condition or treatment needs, and in consultation with attending doctors. Means of medical evacuation and repatriation include the provision of specialised doctors, nurses, and necessary transportation. Transportation may include air ambulances, ambulances, regular commercial flights, trains, or other suitable means of transportation.

Medical evacuation and repatriation costs include transportation arranged by the rescue agency, medical care during transportation, and medical equipment and supplies. Chengdu ExCo intends to provide each participant with a coverage of CNY 240,000. If the actual costs exceed this amount, the excess costs shall be borne by the concerned participant. If the concerned individual has purchased the participant insurance from Chengdu ExCo, the repatriation coverage will be increased to CNY 1 million.

3.8.3 Insurance Options

Chengdu ExCo offers the following insurance options for participants upon their arrivals in Chengdu: accidental death and dismemberment insurance (CNY 1,000,000), accidental injury medical insurance (CNY 1,000,000), insurance for death resulting

from acute diseases (CNY 500,000), acute illness insurance (CNY 1,000,000), and emergency evacuation and repatriation insurance (CNY 1,000,000). The premium is CNY 280 per person per day. Discounts apply based on coverage duration (see detailed pricing below). Insurance consultations and sales are available at the Participant Services Centre in TWG Village.



**The World Games 2025 Chengdu
Participant Insurance**

Personal Accident Insurance

All participants must hold valid medical insurance to obtain accreditation. We have launched an exclusive TWG 2025 Chengdu insurance scheme for you in partnership with PICC Property and Casualty Company Limited. The premium is subject to the number of days covered and your may select the coverage duration based on your stay in Chengdu. A language toggle for Chinese/English switching is available at the bottom of the page.

Insurance Product Overview

		1 DAY	7 DAYS	14 DAYS	30 DAYS
Accidental Death and Dismemberment	CNY 1 million	RMB 280	RMB 1,720	RMB 3,210	RMB 5,880
Accidental Injury	CNY 1 million				
Death resulting from Acute Diseases	CNY 500,00				
Sudden Acute Illness	CNY 1 million				
Emergency Evacuation/Repatriation	CNY 1 million				
Deductibles	None				

Apply Now
Learn More

Language/语言 Chinese/中文 English/英文

Insurance options available for participants

3.9 Athlete Services

The following services will be provided in TWG Village Zone A and Zone B during TWG 2025 Chengdu:

3.9.1 Laundry Services

24-hour self-service laundry rooms will be available in both Zone A and Zone B, free of charge for all participants. Additionally, self-paid laundry services are available at the hotels and can be arranged at the reception desk (Resident Services Centre).

3.9.2 Accreditation Services

TWG Village Accreditation Centre (A/B) will be set up to provide services to IF Commitment participants, IF extra team officials, and NOC/NSO sport officials, covering accreditation verification, consent form checks, accommodation check-in, room card distribution, financial payments, and ID Card collection.

3.9.3 Participant Services Centre

Participant Services Centre will be set up separately in Zone A and Zone B, providing one-stop information, formality handling and assistance services for participants, including transportation, ticketing, insurance, participant services, “Chengdu 2025” app, urban cultural experience activities.

Additionally, TWG Village will provide currency exchange vehicle, licensed products store, sports goods store, convenience store and other services. These services will operate from 09:00 to 22:00 during TWG 2025 Chengdu. Various payment methods are supported, including cash, POS terminal payment, and mobile payment.

3.10 Catering

During the official operation period of TWG Village, buffet services will be available in the Athlete Dining Halls in Zone A and Zone B.

At competition venues, refreshments and drinking water will be provided for athletes and officials.

Meal bags and drinking water will be provided for athletes and officials attending the opening and closing ceremonies.

3.10.1 Athlete Dining Halls (Zone A and Zone B)

3.10.1.1 Service Hours

Date(s)	Breakfast	Lunch	Dinner
3–6 August	06:00–09:00	11:00–14:00	18:00–21:00
7–17 August	06:00–09:00	11:00–14:00	18:00–23:00
18 August	06:00–09:00	None	None

For sports that require dining before 6:00 or after 23:00 due to the scheduling of events, the competition manager or his or her authorised representative can make reservations 24 hours in advance at the service desk in the Athletes Dining Hall, specifying the number of diners and time for dining. Thus, the meals will be provided as required.

3.10.1.2 Menu

The dining halls will feature a rotating menu of Chinese and Western dishes, with main courses refreshed every five days. A variety of hot and cold meals, room-temperature dishes, as well as hot and cold beverages, will be offered throughout the day.

3.10.1.3 Food Labelling


All dishes will be clearly labelled in both Chinese and English, indicating the dish name, dietary attributes (such as gluten-free options), key ingredients, nutritional information per 100 grams, and allergen warnings.

3.10.1.4 Special Services

For athletes and officials unable to visit the dining halls due to injuries or illness, their teammates or other associates can take away their meals by presenting a medical certificate.

Athletes celebrating birthdays will receive birthday noodles (a Chinese cultural tradition) and birthday cakes without cream at the dining hall. Reservations must be made 24 hours in advance.

3.10.1.5 Dining Guidelines

Only diners with knife and fork dining privileges () on their ID cards or with a meal voucher will be allowed to dine in the dining hall.

Diners are requested not to re-arrange or remove any equipment in the halls.

After meals, diners are required to dispose of utensils and food waste in designated recycling areas.

No outside food is allowed to be brought into the dining halls.

Takeaway and delivery services are not available.

3.10.2 Competition Venues

3.10.2.1 Refreshments and Drinking Water

During competition days, athletes and officials will be offered refreshments and drinking water in TWG TimeOut, available from one hour before the competition

until its conclusion. During training days, drinking water will be provided in TWG TimeOut.

3.10.2.2 Special Meal Arrangements

For participants unable to return to TWG Village for meals due to time constraints in meeting competition schedules, instant noodles and shelf-stable RTE meat will be provided.

3.10.3 Opening/Closing Ceremony Venue

Meal bags and drinking water will be distributed to athletes and officials attending the ceremonies.

3.10.4 IWGA Family and Guests

A buffet service will be available at the HQ Hotel.

Refreshments and drinking water will be offered in TWG TimeOut at competition venues.

On the day of the opening/closing ceremony, food and beverages will be provided at the ceremony venue.

3.10.5 Accredited Media

At the MMC, refreshments and drinking water will be available from 4 to 17 August 2025, with daily service hours at 09:30–10:30, 15:30–16:30, and 21:00–22:00.

Similar services will be offered at competition venues according to the competition schedule.

On the day of the opening/closing ceremony, refreshments and drinking water will be provided at the ceremony venue.

3.11 Volunteers and Attachés

3.11.1 Volunteer Overview

Chengdu ExCo has identified the types and number of volunteers required through multiple rounds of on-site inspections, mapping, and follow-up meetings. A total of 37 local universities, including Sichuan University, Chengdu University, and Chengdu Sport University, have been designated as volunteer-supporting institutions.

Starting in April, volunteers have been rigorously selected. Based on the specialties and interest, they were allocated to positions such as language services, ceremony coordination and sport-specific support. Notably, 171 doping control chaperone volunteers with strong language proficiency and comprehensive abilities have been recruited to meet anti-doping needs. To date, over 8,000 volunteers have been recruited.

In the near future, we will carry out online and off-line training sessions on standardised Games services, professional skill enhancement, and emergency response in a comprehensive and systematic manner, so that volunteers will be well-trained to deliver high-quality services during TWG 2025 Chengdu.

3.11.2 Attaché

3.11.2.1 International Federations (IFs) Attaché Team

The Participant Services Team will provide an Attaché team for each IF during the Games to assist with administration, liaison, language service, etc. The Attaché Teams consist of liaison officers and Attachés. Each of the 34 IFs will be allocated one liaison officer. Attachés are allocated based on the actual accredited size of each IF according to the ratio specified in Table 1. For team sports, one additional Attaché will be assigned per sport.

Table 1 Attaché Ratio	
IF Size	Number of Attachés
1~50	1
51~100	2
101~175	3
176~250	4
251~300	5
301~400	6
401~500	7

The Participant Services team will coordinate with IFs to confirm the activation time of these Attachés. While Attachés receive assignments from Competition Managers, the Participant Services team takes precedence over their deployment. Attachés assist participants with accreditation, check-in/check-out procedures, and attendance at official events, including Opening and Closing Ceremonies and Athletes' Night. They also handle other sport related tasks arranged by Competition Managers and provide non-official language services when necessary.

3.11.2.2 NOC/NSO Attaché Team

The Participant Services Team will provide Attaché Teams for NOCs/NSOs during the Games, offering support for operation administration, liaison, language service, etc. The Attaché Teams consist of liaison officers and Attachés. One liaison officer is assigned to every 8 NOCs/NSOs, and each NOC/NSO is provided with one Attaché.

The Participant Services Team will notify each NOC/NSO of the activation date of the Attaché Team in advance. The work of Attaché Team is assigned by Chef de Mission of NOCs/NSOs, and the Participant Services Team will take precedence in the deployment of these Attachés. The Attaché Teams will provide similar support as outlined above.

3.11.2.3 Attaché Team for IWGA Family and Guests

An Attaché team will be set up at the HQ Hotel to provide the IWGA Family and Guests with arrival and departure services, ID Card application and collection services, transportation booking services, and on-site support during official events and venue inspections. Attaché services can be booked at the hotel's information desk.

While on duty, attachés are not permitted to enter TWG Lounge or TWG TimeOut but may rest in the Volunteer Lounge or the Protocol Office in the venue.

3.11.2.4 Notes to be followed:

3.11.2.4.1 During TWG 2025 Chengdu, the Attaché team operates from 07:00 to 22:00 on a daily basis from 3 to 18 August 2025. Team members work a maximum of eight hours a day (including meal and rest breaks). No overnight shifts are required. Team members are entitled to one day of rest after five consecutive working days.

3.11.2.4.2 The Attaché team is only responsible for sport-related work. Attachés are not allowed to make payments on behalf of others, and shall not be assigned tasks involving personal services such as shopping and dining, heavy physical labour or any duties that may compromise their health and safety.

3.11.2.4.3 Chengdu ExCo will provide catering and transportation services for the Attaché team.

3.11.2.4.4 The Attaché team has access to TWG Village, official hotels, and competition venues. The access to TWG 2025 Chengdu venues is only limited to performing duties or participating in official events. The access to Federation Seats and competition venues is only limited to the public circulation area and the staff lounge. They have no access to the participant dining area, hotel guest rooms, FOP, spectator area, anti-doping area, and guest timeout/lounge.

3.12 Urban Cultural Experience Activities

To help athletes, technical officials and other participants experience the unique charm of the city, Chengdu ExCo has designed one free route to Chengdu Research Base of Giant Panda Breeding, two Urban routes, plus four self-paid tour routes, as detailed below.

3.12.1 Duration: 3-18 August 2025 (excluding the opening and closing ceremony days).

3.12.2 Routes:

Free giant panda route: Chengdu Research Base of Giant Panda Breeding;

Urban routes: (1) TWG Village Zone B - Kuanzhai Alley - Eastern Suburb Memory Park- Wangpingfang - TWG Village Zone B; (2) TWG Village Zone B - Global Centre - Chengdu Trade City - Chunxi Road - IFS/Taikoo Li - TWG Village Zone B;

Self-paid routes: (1) Chengdu Wuhou Shrine - Jinli Ancient Street; (2) Mount Qingcheng and the Dujiangyan Irrigation System (3) Luodai Boke Building - Luodai Ancient Town; (4) Hotpot Bus - Jinjiang River Cruise - Wangjianglou Park.

3.12.3 Target groups: athletes and team officials, IWGA Family and Guests, IF/ NOC/NSO guests, NOC/NSO officials, technical officials (including doping control officers), competition management teams, and extra officials.

3.12.4 How to participate: Online and on-site registration will be open on a voluntary basis. Information desks will be set up in TWG Village and HQ Hotel to provide registration and information support. The routes are booked on a “first-come, first-served” basis.

3.13 Release Dates and Download Link of Official Publications

No.	Games Publications	Electronic Version	Download link
		Expected Release Date	
1	Customs Clearance Service Guide	1 April	TWG 2025 Chengdu website: https://www.theworldgames2025.com/cn IWGA website: https://www.theworldgames.org/editions/Chengdu-CHN-2025-14
2	Guest Guide	30 June(To be determined)	
3	Spectators Guide	30 June(To be determined)	
4	Participant Guide	30 June	
5	NOC/NSO Guide	30 June	
6	Technical Handbooks	7 July	
7	Media Guide	31 July	

4.1 Competition Venues

The construction of all 27 competition venues for TWG 2025 Chengdu has been completed. The project acceptance work is being carried out in an orderly manner, and it is expected that these venues will be ready to use in July following renovation and acceptance inspection.

Some venue/VOC examples:

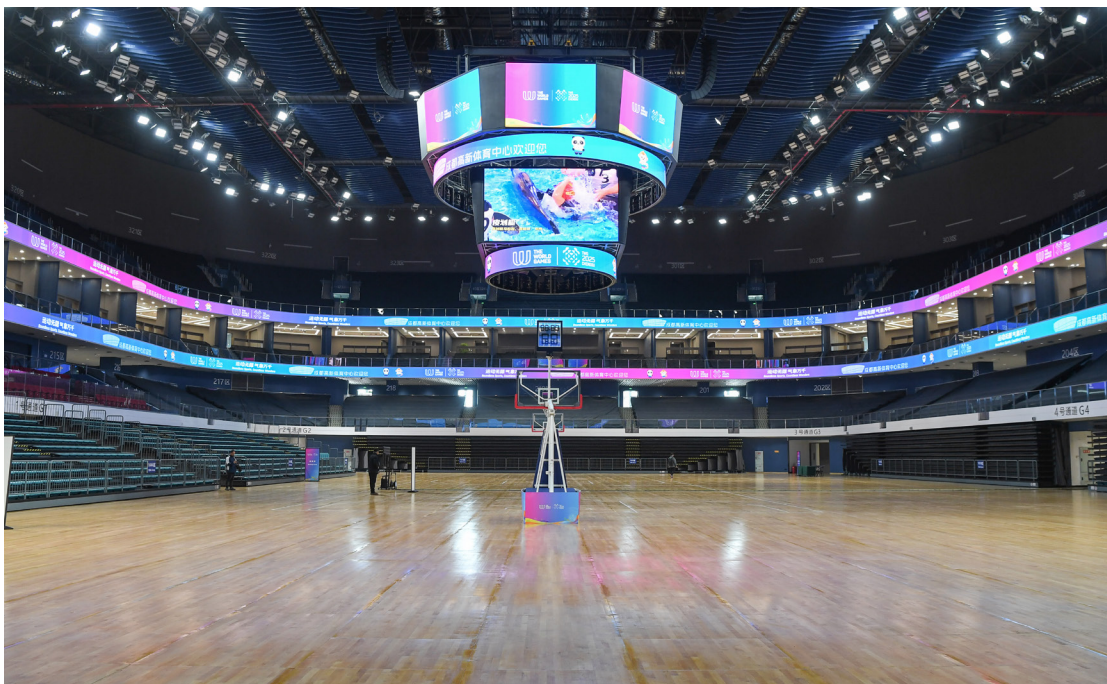
1. Dong'an Lake Outdoor Sports VOC, No. 16, Tiyyugongyuan Road, Longquanyi District



2. Qinglong Lake Archery VOC, Qinglong Lake Park, Longquanyi District



3. Hi-tech Zone Sports Centre Gymnasium, No. 313, Jilong Road, Hi-tech Zone



4. Hi-tech Zone Ball Games and Flying Disc VOC, No. 313, Jilong Road,
High-tech Zone



5. Xindu Xiangcheng Sports Centre, No. 458, Hongxing Road, Xindu District



6. Jianyang Cultural and Sports Centre Gymnasium VOC, No. 8, Shehong Road North Section, Jianyang





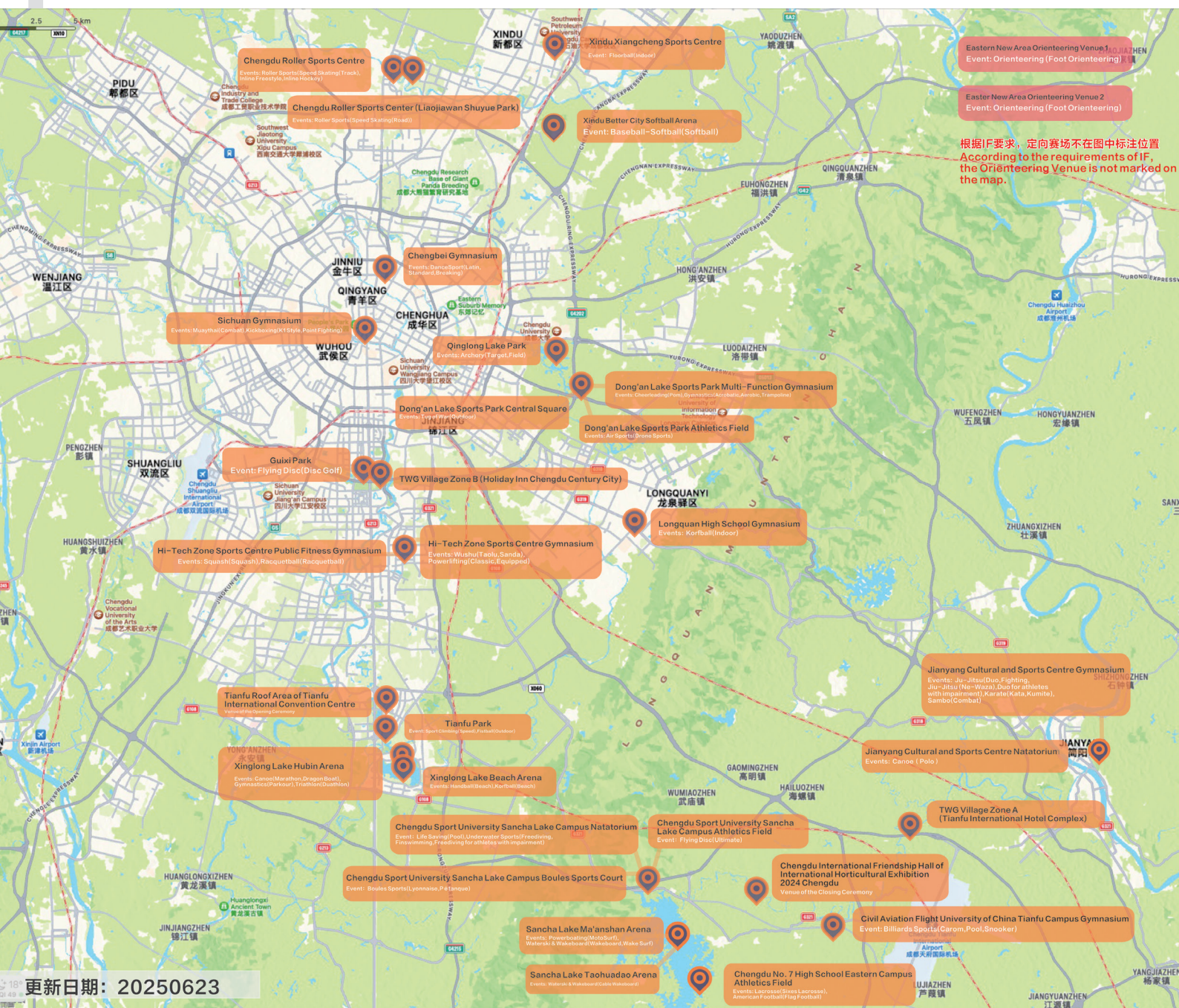
7. Chengbei DanceSport VOC, No. 9, Huapu North Road, Jinniu District



8. Sichuan Gymnasium VOC, No. 8, Renmin South Road Section 4, Wuhou District



4.2 Venue Map



4.3 Competition Schedule



The World Games 2025 Chengdu Competition Schedule

Sport	Discipline	Comp. Days	8.6	8.7	8.8	8.9	8.10	8.11	8.12	8.13	8.14	8.15	8.16	8.17	Venue
Air Sports	Drone Sports	3									●	●	●		Dong'an Lake Sports Park Athletics Field
American Football	Flag Football	4									●	●	●	●	Chengdu No.7 High School Eastern Campus Athletics Field
Archery	Field	6						●	●	●	●	●	●		Qinglong Lake Park
	Target	3		●	●	●									
Baseball-Softball	Softball	10	●	●	●	●	●			●	●	●	●	●	Xindu Better City Softball Arena
Billiards Sports	Carom	5					●	●	●	●	●				Civil Aviation Flight University of China Tianfu Campus Gymnasium
	Pool	5					●	●	●	●	●				
	Snooker	5					●	●	●	●	●				
Boules Sports	Lyonnaise	4									●	●	●	●	Chengdu Sport University Sancha Lake Campus Boules Sports Court
	Pétanque	4									●	●	●	●	
Canoe	Dragon Boat	2				●	●								Xinglong Lake Hubin Arena
	Marathon	2				●	●								
	Polo	4								●	●	●	●		
Cheerleading	Pom	2										●	●		Dong'an Lake Sports Park Multi-Function Gymnasium
DanceSport	Breaking	2											●	●	Chengbei Gymnasium
	Latin	1			●										
	Standard	1				●									
Fistball	Outdoor	5				●	●	●	●	●					Tianfu Park
Floorball	Indoor	8	●	●	●	●	●	●	●	●					Xindu Xiangcheng Sports Centre
Flying Disc	Disc Golf	3			●	●	●								Guixi Park
	Ultimate	5							●	●	●	●	●		Chengdu Sport University Sancha Lake Campus Athletics Field
Gymnastics	Acrobatics	3			●	●	●								Dong'an Lake Sports Park Multi-Function Gymnasium
	Aerobics	2										●	●		
	Parkour	2							●	●					Xinglong Lake Hubin Arena
	Trampoline	3			●	●	●								Dong'an Lake Sports Park Multi-Function Gymnasium
Handball	Beach	6		●	●	●	●	●	●						Xinglong Lake Beach Arena
Ju-Jitsu	Duo	2					●	●							Jianyang Cultural and Sports Centre Gymnasium
	Duo for athletes with impairment	1							●						
	Fighting	2					●	●							
	Jiu-Jitsu (Ne-Waza)	3					●	●	●						

Karate	Kata	1			●									Jianyang Cultural and Sports Centre Gymnasium
	Kumite	2			●	●								
Kickboxing	K1 Style	3						●	●	●				Sichuan Gymnasium
	Point Fighting	3						●	●	●				
Korfball	Beach	3									●	●	●	Xinglong Lake Beach Arena
	Indoor	5			●	●	●	●	●					Longquan High School Gymnasium
Lacrosse	Sixes Lacrosse	5		●	●	●	●	●						Chengdu No.7 High School Eastern Campus Athletics Field
Life Saving	Pool	2			●	●								Chengdu Sport University Sancha Lake Campus Natatorium
Muaythai	Muay	3			●	●	●							Sichuan Gymnasium
Orienteering	Foot Orienteering	3			●		●	●						Eastern New Area Orienteering Venue 1 & 2
Powerboating	MotoSurf	3									●	●	●	Sancha Lake Ma'anshan Arena
Powerlifting	Classic	2								●	●			Hi-Tech Zone Sports Centre Gymnasium
	Equipped	2										●	●	
Racquetball	Racquetball	5								●	●	●	●	Hi-Tech Zone Sports Centre Public Fitness Gymnasium
Roller Sports	Inline Freestyle	2										●	●	Chengdu Roller Sports Centre
	Inline Hockey	5		●	●	●	●	●						
	Speed Skating	4						●	●	●	●			
Sambo	Combat	2								●	●			Jianyang Cultural and Sports Centre Gymnasium
Sport Climbing	Speed	3									●	●	●	Tianfu Park
Squash	Squash	5			●	●	●	●	●					Hi-Tech Zone Sports Centre Public Fitness Gymnasium
Triathlon	Duathlon	3									●	●		Xinglong Lake Hubin Arena
Tug of War	Outdoor	3				●	●	●						Dong'an Lake Sports Park Central Square
Underwater Sports	Finswimming	2					●	●						Chengdu Sport University Sancha Lake Campus Natatorium
	Freediving	2					●	●						
	Freediving for athletes with impairment	2					●	●						
Waterski & Wakeboard	Cable Wakeboard	3			●	●	●							Sancha Lake Taohuadao Arena
	Wake Surf	3			●	●	●							Sancha Lake Ma'anshan Arena
	Wakeboard	3			●	●	●							
Wushu	Sanda	3					●	●	●					Hi-Tech Zone Sports Centre Gymnasium
	Taolu	2			●	●								

4.4 Weather Forecast and Extreme Weather Contingency Plan

4.4.1 Weather Forecast

4.4.1.1 Content

TWG 2025 Chengdu will deliver meteorological services covering the opening and closing ceremonies, torch relay, competition venues and other key locations, high-impact meteorological events, transportation and tourism sectors.

4.4.1.2 Forms

The meteorological services can be divided into three forms: text, picture and short message. Texts and pictures are comprehensive expressions, including charts and textual descriptions, suitable for a comprehensive and detailed understanding of weather information; short messages are brief descriptions of weather conditions or real-time update in limited words, suitable for quick dissemination of information.

4.4.1.3 Information access

Through the “Chengdu 2025” app, the public can access weather forecast and early warnings, real-time updates, and weather information for venues, transportation and tourism, so as to facilitate the spectating and participation in large-scale activities.

4.4.1.4 Forecast Frequency

For the opening/closing ceremonies:

7 days prior: daily forecasts

3 days prior: 3-hourly forecasts

1 day prior: hourly forecasts

For competitions:

3 days prior: daily forecasts

Competition days: frequency to be increased.

For daily weather briefings:

24-hour weather forecasts for each venue cluster, twice a day (morning/evening).

For other special events:

Frequency to be decided according to the schedule and content of the events.

Forecasts and early warnings of high-impact meteorological events will be provided at any time when necessary according to various key activities and real-time weather conditions.

4.4.2 Extreme Weather Contingency Plan

Chengdu ExCo will fully consider the impact of extreme weather conditions such as heavy rain and high temperatures on TWG 2025 Chengdu, providing ice cubes, fans, and spray facilities, among others, as requested by IFs, to prevent heatstroke and guarantee good spectating experience.

4.5 Sports Garden Display and Activities Plan

Sports Garden is the venue to implement the Display Programme. It will set up 10 exhibition booths, and 4 experience areas for sports. The following IFs will participate in the display programme, namely Aikido, Casting, Archery, Floorball, Flying Disc, Triathlon, Fistball, Muaythai, DanceSport, and Orienteering. The four experience areas will showcase one traditional Chinese sport, two trendy sports and one technology sport.

Activities Plan:

4.5.1 Stage Area: 18:00–19:00, sports display programme

4.5.2 Sports Garden Exhibition Area: Considering the hot weather, Chengdu ExCo will only arrange static displays before 18:00, while sports displays and experience activities will be held from 18:00 to 20:00.

(Chengdu ExCo might adjust the timelines according to major activities organised in this area.)

4.6 Medical Service and Anti-Doping

4.6.1 Venue Medical Services

4.6.1.1 Competition venue

Medical rooms, FOP first aid point and spectator medical points for on-site medical treatment;

Ambulances for emergency transport;

The service will be available from one hour before the competition to one hour after the competition or after the last athlete has left the competition venue.

4.6.1.2 TWG Village, MMC, HQ Hotel and other non-competition venues

Medical rooms for on-site medical treatment;

Ambulances for emergency transfer;

Daily medical services will be provided during 09:00-12:00 and 13:00-18:00, and 24-hour emergency and emergency transfer will be available.

4.6.1.3 Opening/Closing Ceremony Venue

Medical rooms and medical points in different seating areas for on-site medical treatment;

Ambulances for emergency transfer.

4.6.2 Designated Hospitals

The hospitals for TWG 2025 Chengdu include nearby and referral hospitals. All of them have green channels and reserved beds to provide medical services for accredited persons. ID Cards will be required when seeking medical treatment in these hospitals.

S/N	Designated Hospitals	Address	Specialised Expertise
1	West China Hospital of Sichuan University#	No. 37, Guoxue Alley, Wuhou District, Chengdu	Critical Illness
2	Affiliated Hospital of Chengdu University of TCM#	No. 39-41, Shierqiao Road, Jinniu District, Chengdu	Critical Illness
3	Sichuan Provincial People's Hospital#	No. 32, 1st Ring Road West Section 2, Qingyang District, Chengdu	Critical Illness
4	West China Hospital of Stomatology, Sichuan University#	No. 14, Renmin South Road Section 3, Wuhou District, Chengdu	Oral & Maxillofacial Critical Illness
5	West China Second University Hospital, Sichuan University#	No. 20, Renmin South Road Section 3, Wuhou District, Chengdu	Maternal & Child Critical Illness
6	West China Fourth Hospital, Sichuan University#	No. 18, Renmin South Road Section 3, Wuhou District, Chengdu	Intoxication

S/N	Designated Hospitals	Address	Specialised Expertise
7	Sichuan Provincial Orthopaedics Hospital#	No. 132, 1st Ring Road West Section 1, Wuhou District, Chengdu	Athletic Injuries
8	Affiliated Hospital of Chengdu University*	No. 82, 2nd Ring Road North Section 2, Jinniu District, Chengdu	General
9	The First Affiliated Hospital of Chengdu Medical College*	No. 278, Baoguang Avenue Middle Section, Xindu District, Chengdu	General
10	Chengdu Integrated TCM & Western Medicine Hospital*	No. 18, Wanxiang North Road, Hi-tech Zone, Chengdu	General
11	Chengdu Fourth People's Hospital#	No. 8, Huli West 1st Alley, Yingmenkou Road, Chengdu	Mental Health, Psychology
12	Chengdu Sixth People's Hospital*	No. 39, Donghong Road, Chenghua District, Chengdu	General
13	Chengdu Women's and Children's Central Hospital#	No. 1617, Riyue Avenue, Qingyang District, Chengdu	Maternal & Child Critical Illness
14	Chengdu Public Health Clinical Medical Centre#	No. 18, Jingjusi Road, Jinjiang District, Chengdu	Infectious Diseases
15	AVIC363 Hospital*	No. 108, Daosangshu Street, Wuhou District, Chengdu	General
16	West China Tianfu Hospital, Sichuan University*	No. 3966, Tianfu Avenue South Section 2, Tianfu New Area, Chengdu	General
17	Sichuan Tianfu New Area People's Hospital*	Zhengbei Upper Street, Tianfu New Area, Sichuan Province	General
18	The First People's Hospital of Longquanyi District, Chengdu*	No. 669, Donglang Road, Longquanyi District, Chengdu	General
19	People's Hospital of Xindu District, Chengdu*	No. 199, Yuying Road South Section, Xindu District, Chengdu	General

S/N	Designated Hospitals	Address	Specialised Expertise
20	People's Hospital of Jianyang City, Chengdu*	No. 180, Yiyuan Road, Jianyang City	General
21	Modern Hospital of Sichuan (Hi-tech Zone)*	No. 713, Renhe Road, Hi-tech Zone, Chengdu	General
22	Chengdu Aidi Eye Hospital#	No. 43 and 45, 2nd Ring Road West Section 2, Qingyang District, Chengdu	Ophthalmology

Note: Designated hospitals are further divided into nearby hospitals (*) and referral hospitals (#)

4.6.3 Emergency Medical Services

Ambulances equipped with first-aid facilities and staffed by on-site doctors and nurses will be stationed at designated locations within competition venues, TWG Village, and opening and closing ceremonies venues to provide emergency medical transfer services.

In the event of an accident or sudden illness requiring urgent medical assistance during TWG 2025 Chengdu, a participant can immediately call China's emergency help line "120", inform the dispatcher of your accreditation category/status, precise location, and medical condition. Professional rescue personnel will respond promptly.

4.6.4 Anti-Doping

We will implement a comprehensive anti-doping programme during TWG 2025 Chengdu in accordance with the *World Anti-doping Code*, the IWGA anti-doping rules, and relevant international standards and technical manuals. Anti-doping measures will be implemented with high quality and efficiency to safeguard athletes' physical and mental health and ensure fair competitions. The IWGA reserves the right to conduct doping control tests on any athletes anytime during Games time.

The IWGA has authorised the International Testing Agency (ITA) as the sole organization responsible for overseeing the anti-doping programme for TWG 2025 Chengdu.

The China Anti-Doping Agency (CHINADA) will be responsible for collecting urine and blood samples.

All the samples will be sent to the Beijing Anti-Doping Laboratory of the Beijing Sport University for further analysis.

For more information about the anti-doping programme, including but not limited to the WADA's 2025 Prohibited List, anti-doping rule violations, and Therapeutic Use Exemptions (TUEs), please visit the official website at <https://www.theworldgames.org/contents/Athletes-43/Anti-Doping-2594> and navigate to the "Athletes→Health and Clean Sports" section.

During TWG 2025 Chengdu, all athletes are encouraged to participate in anti-doping awareness activities organised by the ITA and CHINADA in TWG Village.



Events and Activities



5.1 Ticketing

In order to make it easier for the public to watch competition sessions of TWG 2025 Chengdu, three rounds of global ticket pre-sale had been launched at 15:00 on 29 April, 16:00 15 on May, and 16:00 on 10 June 2025 (Beijing Time), respectively. The priority purchase channel will be open from 20:00 on 27 June to 19:00 on 30 June, with general sales starting at 20:00 on 30 June.

The public can register and purchase tickets on the following official platforms: (1) TWG 2025 Chengdu website (www.theworldgames2025.com); (2) WeChat Account for TWG 2025 Chengdu Ticketing; (3) Alipay Mini Programme for TWG 2025 Chengdu Ticketing; (4) “Chengdu 2025” app; (5) IWGA website (www.theworldgames.org). An applicant will receive a confirmation via SMS or email once his or her ticket purchase application has been granted.

Ticket purchasers are encouraged to keep a close eye on the latest information released on the above official platforms or call the official ticketing hotline +86(28)962770 for the latest ticketing information.

5.2 Opening and Closing Ceremonies

The Opening Ceremony of TWG 2025 Chengdu will commence at 20:00 on 7 August 2025 at the “Tianfu Roof” of Tianfu International Convention Centre in Sichuan Tianfu New Area. The ceremony is scheduled to last approximately 90 minutes. The Closing Ceremony will be held at 20:00 on 17 August 2025 at the Chengdu International Friendship Pavilion, Chengdu World Horticultural Expo Park, with an estimated duration of 60 minutes.

5.3 Torch Relay

Torch Relay will take place one day only on 26 July 2025 across 6 locations in Chengdu, Deyang, and Meishan (all in Sichuan Province), involving 120 torchbearers running a total distance of 11km. The relay will commence with a flame-lighting

ceremony and a relay launch at Sanxingdui Site in Deyang, weave through Jinsha Site, the Research Base of Giant Panda Breeding and Wuhou Shrine in Chengdu, and then to San Su Shrine in Meishan before completing the journey back in Chengdu at Xinglong Lake Wetland Park. The journey will highlight Sichuan's historical landmarks, cultural heritage and park city projects, blending ancient Shu civilisation with modern landscapes. It is a good way to spread sportsmanship, tell well China's stories, and experience the multifaceted manifestations of the Chinese path to modernisation.

5.4 TWG Plaza Activities Schedule

Activities		
Area	Time	Main Activities
Stage Area	18:00–19:00	【Sports Display Phase】 Demonstration from IFs
	19:00–19:45	【Warm-up Phase】 TWG promotional videos, event replays/ highlights, and programme previews
	19:45–20:00	【Athletes of the Day】 Athletes of the Day ceremony.
	20:00–21:30	【Hi-fun Phase】 Themed performance + Pop music live show
	21:30–22:00	【Closure & Dispersal】 End of event, guided exits and venue closure
Cultural Display Area	18:00–21:30	Tea culture experience and intangible cultural heritage exhibition (before 18:00, only static exhibition is provided due to hot weather)
Food & Beverage Area	18:00–21:30	Local delicacies tasting
Sponsors & Official Merchandise Area	18:00–21:30	TWG 2025 Chengdu official merchandise sales and interactive activities with sponsors (before 18:00, only static exhibition due to hot weather)S
Urban Technological Innovation Achievement Display Area	18:00–21:30	Static exhibition of and introduction to technological products (before 18:00, only static exhibition due to hot weather)

5.5 Athletes' Night

5.5.1 Overview

The Athletes' Night is scheduled to be held at TWG Plaza from 19:00 to 21:30 on 12 August 2025. The event consists of two major parts: cultural and sports demonstrations and themed carnival. The guests of Athletes' Night include accredited athletes, accredited officials (including technical teams and extra officials), official representatives of the IFs (including IFs whose sports are not presented in the programme, but in the Sports Garden), official representatives of the NOCs/NSOs, and officials of the IWGA.

5.5.2 Activities

The event will feature cultural interactive experiences, artistic performances, Athletes of the Day ceremony, and grand celebrations.

5.5.3 Catering Services

Participants will access food and beverages provided at the event venue, including cold sandwiches, RTE meat products, bread, refreshments, desserts, coffee, fruits, juices, carbonated beverage, and drinking water.

5.5.4 Shuttle Services

5.5.4.1 Service Hours

TWG Village Zone A and Zone B – TWG Plaza:

The first bus arrives at TWG Plaza one hour before the event begins, and the last bus arrives at TWG Plaza one hour before the event ends.

TWG Plaza - TWG Village Zone A and Zone B:

The first bus departs from TWG Plaza one hour after the event begins, and the last bus departs from TWG Plaza one hour after the event ends.

5.5.4.2 Departure Interval

The shuttle will depart every 10 minutes during peak hours, and every 20 minutes during off-peak hours. The shuttle services will follow a pre-determined schedule, but will depart when all seats are taken. It is possible that multiple shuttles may depart at the same time.

5.5.4.3 Service hours and departure interval will be flexibly adjusted based on the Athletes' Night event schedule and the actual number of participants. The finalised shuttle bus schedule can be found on the "Chengdu 2025" APP.

5.5.5 Security Policy

5.5.5.1 ID Cards will be used as admission credentials for the Athletes' Night.

5.5.5.2 All Athletes' Night attendees are required to undergo security screening before entering the event venue. Prohibited and restricted items will be checked, aligning with the requirements as stipulated in TWG Village's List of Prohibited and Restricted Items.

5.6 Athletes of the Day

The Athletes of the Day ceremony will take place at TWG Plaza daily from 19:45 to 20:00. However, it is possible that the schedule will be adjusted on the days of the Athletes' Night and Closing Ceremony.



6.1 Recommended Media Hotels

6.1.1 Service Period

5–18 August 2025 (for accredited media only)

6.1.2 Room Availability and Rates

The Recommended Media Hotels include Tianfu International Hotel (Rongxiu Courtyard and Rongya Courtyard) and Grand Mercure Chengdu East, with a total of 1,359 reserved rooms. Rates start at RMB 370 per room night.

6.1.3 Booking Timeline and Methods

Hotel reservation for accredited media has been activated, and accredited media will receive via email *The World Games 2025 Chengdu Service Guide for Recommended Media Hotel*, accommodation confirmation form, and payment instructions, and are required to act accordingly to complete hotel reservation.

6.2 Visa Application Procedures

For details, refer to Bulletin #3 at

<https://www.theworldgames.org/files/wg2025/TWG%202025%20-%20Bulletin%20%233.pdf?1749030215>

6.3 Transportation

6.3.1 Arrival and Departure Transportation Services

Based on submitted media arrival and departure information and accommodation information, Chengdu ExCo will provide 24-hour transportation services between the Official Points of Arrival and Departure (Tianfu International Airport, Shuangliu International Airport, Chengdudong Railway Station) and all official accommodation sites.

6.3.1.1 Tianfu International Airport - Tianfu International Hotel Complex (Recommended Media Hotel)

05:00-24:00, with a frequency of every 40 minutes;

00:00-5:00, with a frequency of every 90 minutes.

6.3.1.2 Tianfu International Airport - Grand Mercure Chengdu East (Recommended Media Hotel)

05:00-24:00, with a frequency of every 40 minutes;

00:00-5:00, with a frequency of every 90 minutes.

6.3.1.3 Shuangliu International Airport - Grand Mercure Chengdu East (Recommended Media Hotel) - Tianfu International Hotel Complex (Recommended Media Hotel)

05:00-24:00, with a frequency of every 40 minutes;

00:00-5:00, with a frequency of every 90 minutes.

6.3.1.4 Chengdudong Railway Station - Grand Mercure Chengdu East (Recommended Media Hotel) - Tianfu International Hotel Complex (Recommended Media Hotel)

00:00-24:00: on an on-demand basis.

6.3.2 Games-time Shuttle Services

TM bus stations are set up at the Main Media Center and TWG Village Zone B, offering shuttle services between the Main Media Center and competition venues in Tianfu New Area, Longquanyi (excluding Qinglonghu Wetland Park), Eastern New Area and Jianyang Venue Clusters; between TWG Village Zone B and competition venues in High-tech Zone, Wuhou, Jinniu, Xindu and Longquanyi (Qinglong Lake Park only) Venue Clusters. The first shuttle will arrive at a given competition venue 30 minutes prior to the first competition, and the last shuttle will depart from the competition venue 90 minutes after the last competition ends. During its remaining operational period, the shuttle will operate with a departure interval of 30 minutes during peak hours, and 60 minutes during off-peak hours.

Shuttle service will be available between Tianfu International Hotel Complex and MMC, operating daily from 06:00 to 23:00 with rolling departures. The shuttle services will have a departure interval of 10 minutes during peak hours and 45 minutes during off-peak hours.

Shuttle service will also be available from MMC to the media pick-up/drop-off area in TWG Village Zone B, operating daily from 06:40 to 22:00 with rolling departures. The bus frequency will be every 15min during peak hours and every 45min during off-peak hours.

6.4 Broadcast

The International Sports Broadcasting (ISB), as the HB, holds the exclusive rights to broadcast and distribute TWG 2025 footage outside of China. As for Chinese Mainland, HKSAR and MSAR, these rights are held by CMG.

Live streaming of The World Games 2025 will be available on the IWGA streaming platform, *The World Games Live*. The platform is designed to provide free and easy access to TWG 2025 content. It will feature live streaming of most sports sessions, as well as coverage of the Opening and Closing Ceremonies and medal ceremonies. Users will be able to watch TWG 2025 content either in real-time or on-demand (VoD). Additional content such as a daily show and highlights will also be available on TWG Live.

We strongly encourage IFs and NOCs/NSOs to promote this platform and invite their fans to follow TWG 2025 through *The World Games Live*.

Additionally, TWG Live will offer archives footage from previous editions of The World Games. Although the platform will not include clipping functions, IFs and NOCs/NSOs will have the option to embed live streams directly on their websites/streaming platforms via TWG Live. Embedding the link on YouTube is not permitted. Additionally, live coverage will be accessible in China through the CMG's relevant platform.

Other broadcasters include: Polsat (Poland), Discover Sport (South Africa), ELTA (Chinese Taipei), ORF (Austria), STVR (Slovakia), Optimum (Thailand) and Abu Dhabi Sports TV via JJAU (UAE).

For more details about filming restrictions at The World Games 2025, consult the applicable [guides](#).

Clippings Guidelines can be consulted [here](#).



Miscellaneous



7.1 Dedicated Network

During TWG 2025 Chengdu, all participants will be provided with internet services needed for office work and general web browsing. A dedicated network will be provided for the Swiss Timing T&S team to facilitate data transmission of the T&S system. Use of TWG internet and dedicated network requires adherence to the applicable Chinese laws and regulations.

7.2 Mobile App

“Chengdu 2025” app, the official app of TWG 2025 Chengdu, provides Chinese and English bilingual services in terms of ticket booking, transportation help, event/activity booking, virtual city tours, weather updates and Games news, for athletes, referees, technical officials, spectators, and other participant groups.

The app is ready for download on major app stores, including Huawei AppGallery, Xiaomi GetApps, V-App Store, OPPO App Market, Tencent App Store, App Store, Galaxy Store, and Google Play, by searching for “Chengdu 2025” or “世运通”.

7.3 Milestones

1	Release of Technical Handbooks (by Sports)	7 July 2025
2	Flame-lighting Ceremony, Torch Relay Launch Ceremony, and Completion of Torch Relay	26 July 2025
3	City Volunteers Launch Ceremony	31 July 2025
4	Completion of Hotel Renovations at TWG Village	31 July 2025
5	Cultural Experience Activities	3 August 2025
6	Opening of TWG Village	3 August 2025
7	MMC Operational	4 August 2025

8	IBC Operational	4 August 2025
9	Beginning of TWG 2025 Chengdu Competitions	6 August 2025
10	2025 IWGA Executive Committee Meeting	6 August 2025
11	Pre-Games Press Conference	7 August 2025
12	Opening Ceremony	7 August 2025
13	Launch of Activities in TWG Plaza	8 August 2025
14	Athletes' Night	12 August 2025
15	Closing Ceremony	17 August 2025
16	Post-Games Press Conference	17 August 2025



Contact Details



To facilitate the communication between the participants and Chengdu ExCo:

For competition affairs, please contact the Competition Services Team
(competition@theworldgames2025.com).

For non-competition affairs

(including registration/accreditation/visa/transportation/TWG Village),
please contact the Participant Services Team
(participantservices@theworldgames2025.com).

For media-related matters, please contact:
mediaservices@theworldgames2025.com.



Follow Us



Official website of TWG 2025 Chengdu:

<https://www.theworldgames2025.com>

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Email: officialmedia@theworldgames2025.com

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Media Accounts:

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